



Quick Guide
PUC
Windows

Log In

Instructions

1. Select your Provider
2. Enter your Username
3. Enter your Password
4. Click Login to start using PUC!

The screenshot shows a web application window titled 'PUC'. The interface has a dark blue background. At the top, there is a menu bar with 'PUC', 'View', 'Video', 'Audio', and 'Help'. Below the menu, the 'PUC' logo is displayed. The login form consists of the following elements:

- Provider:** A dropdown menu currently showing 'America'.
- Username:** A text input field.
- Password:** A text input field.
- Login:** A button.
- Auto-Login:** A checkbox.
- Advanced Setup:** A red button.
- Forgot Password:** A blue link.
- New User Registration:** A blue link.

Callout boxes with arrows point to the following elements:

- 1. Select Provider:** Points to the Provider dropdown.
- 2. Enter your Username in this field:** Points to the Username input field.
- 3. Enter your Password in this field:** Points to the Password input field.
- 4. Click Login to start using PUC!:** Points to the Login button.
- Auto-Login:** Points to the Auto-Login checkbox.
- If you forget your password, click 'Forgot Password':** Points to the Forgot Password link.
- No PUC account? Create a new account:** Points to the New User Registration link.
- Click on 'Advanced Login' for a special configuration:** Points to the Advanced Setup button.

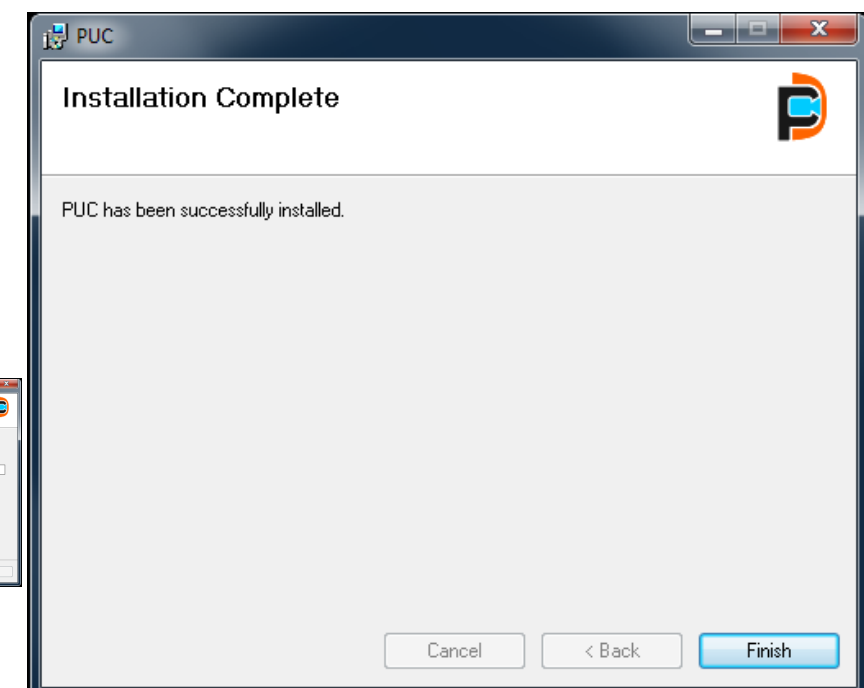
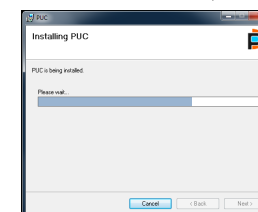
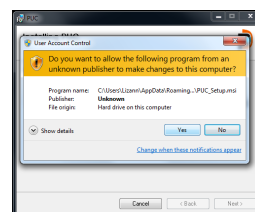
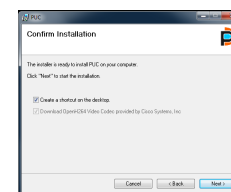
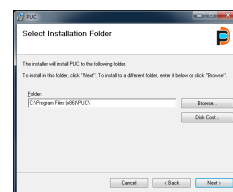
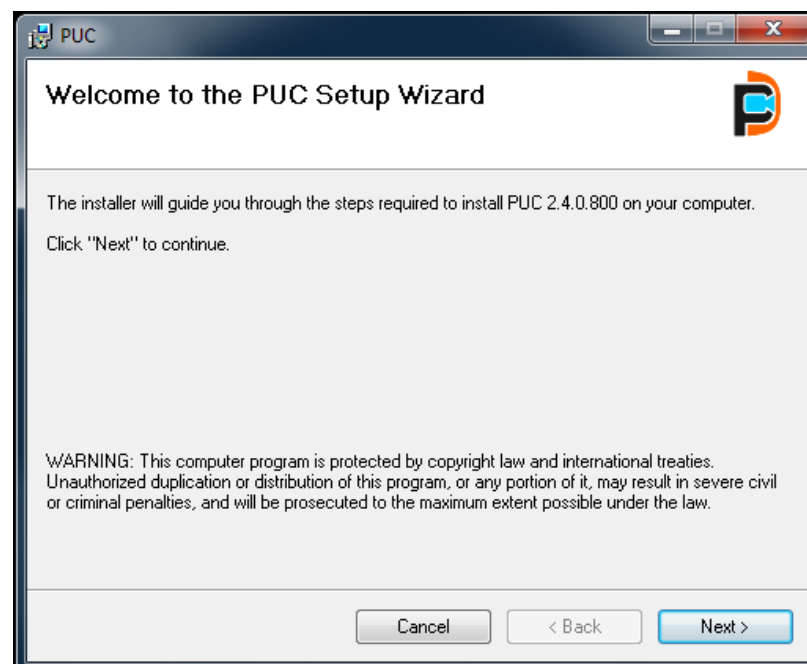
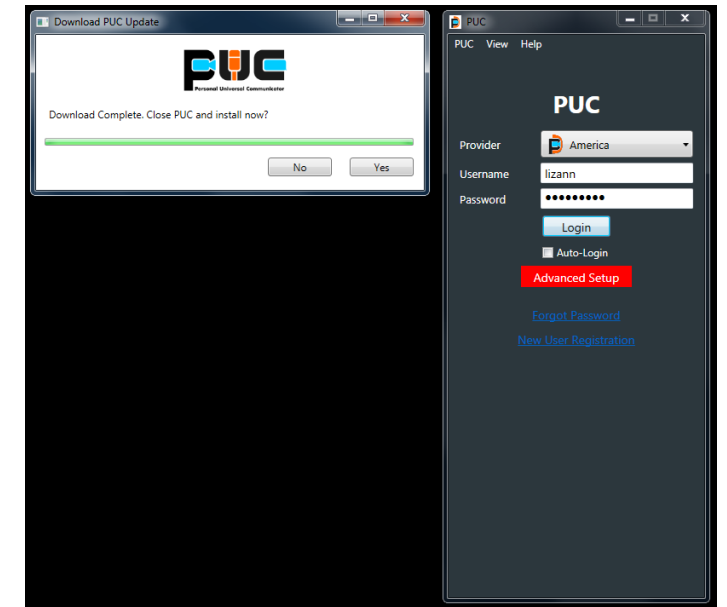
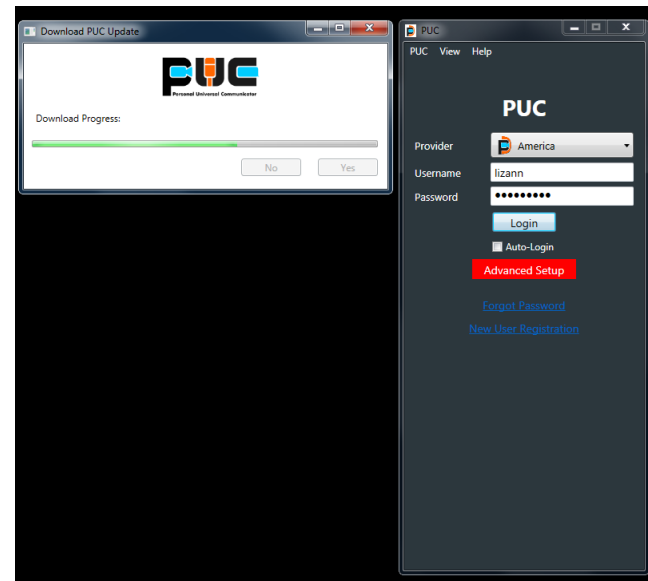
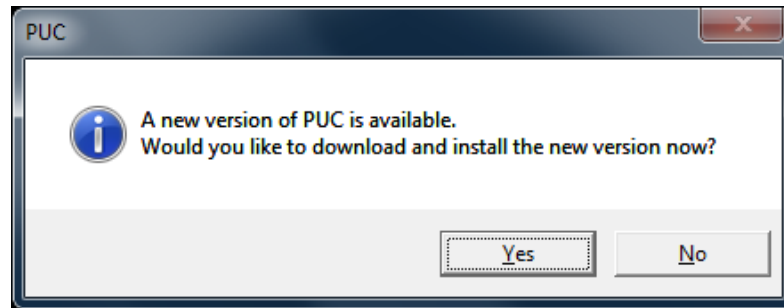
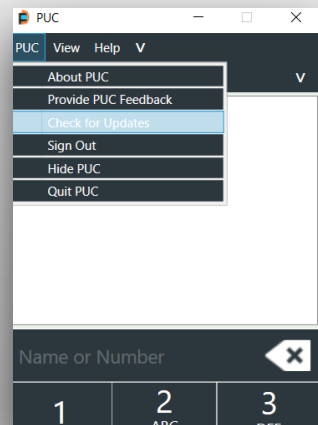
Tips

- Username and Password are case sensitive.

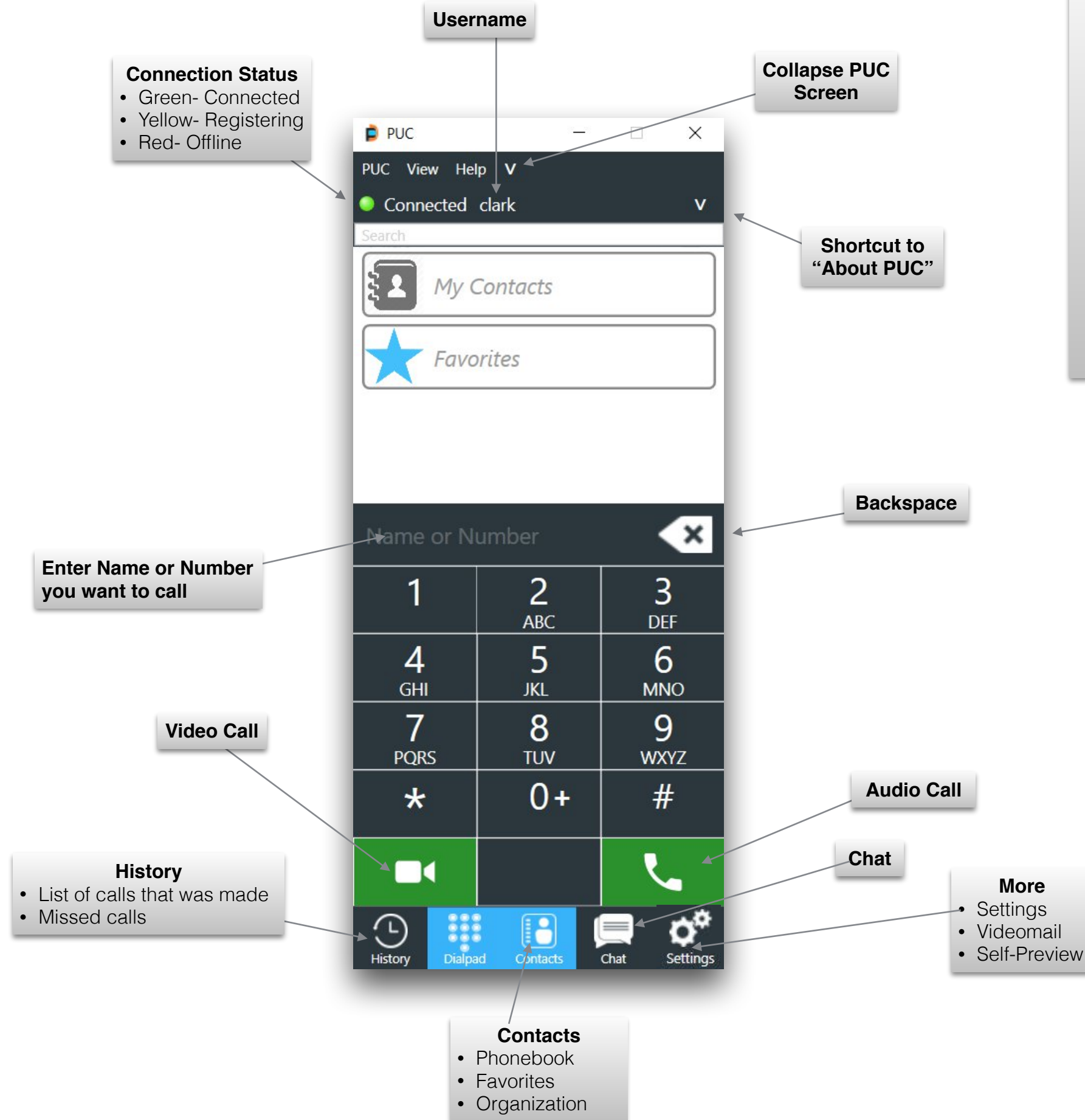
Auto checking for Updates

Notes:

Go to drop list menu and look for **PUC > Check for updates**
This will notify the user if the current version is up to date

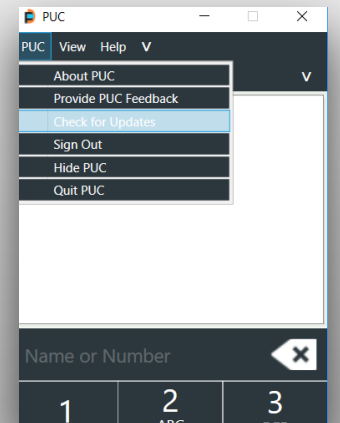


Interface



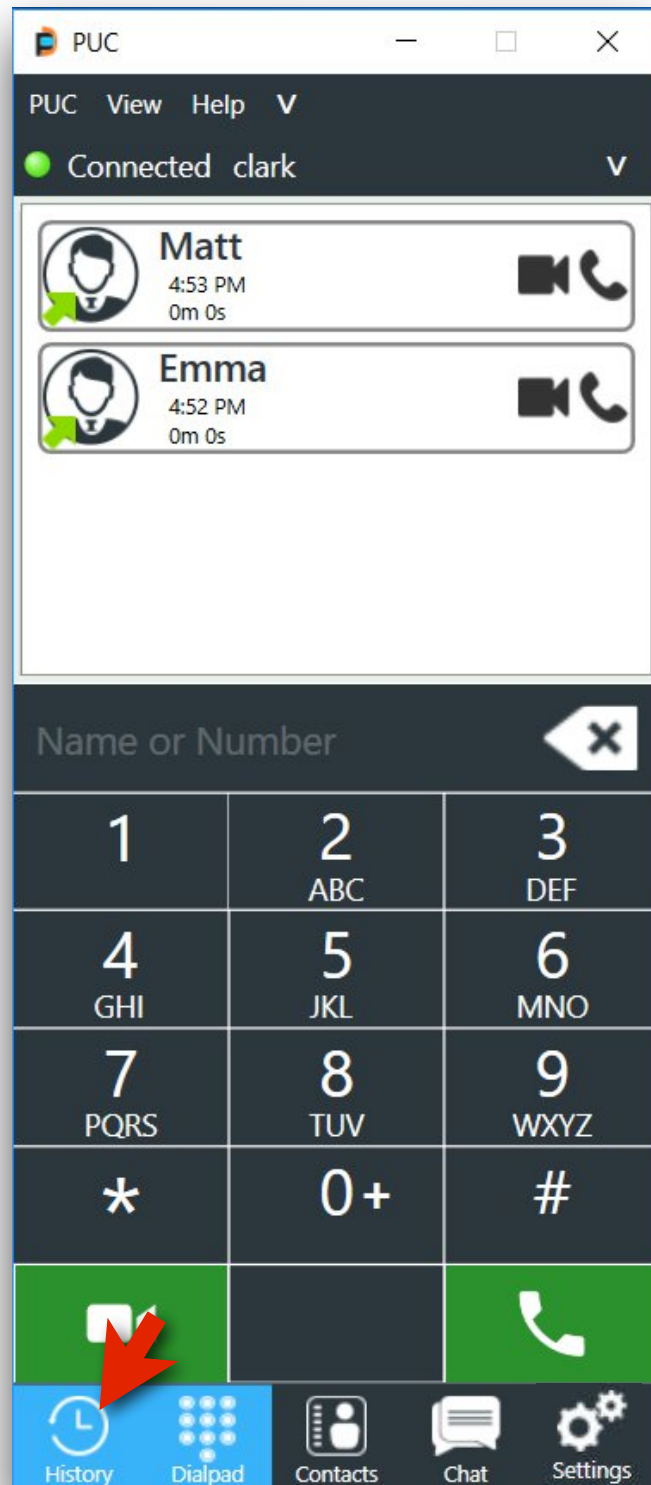
Notes:

Go to drop list menu and look for **PUC > Check for updates**
This will notify the user if the current version is up to date



Call History

Tap on **HISTORY** tab. You will see all of your phone calls that you have made, received, or a missed call. Click on a person's name on the list you want to call back. There are two icons- Video and Audio call buttons. This will allow you to return the call either via video or audio.

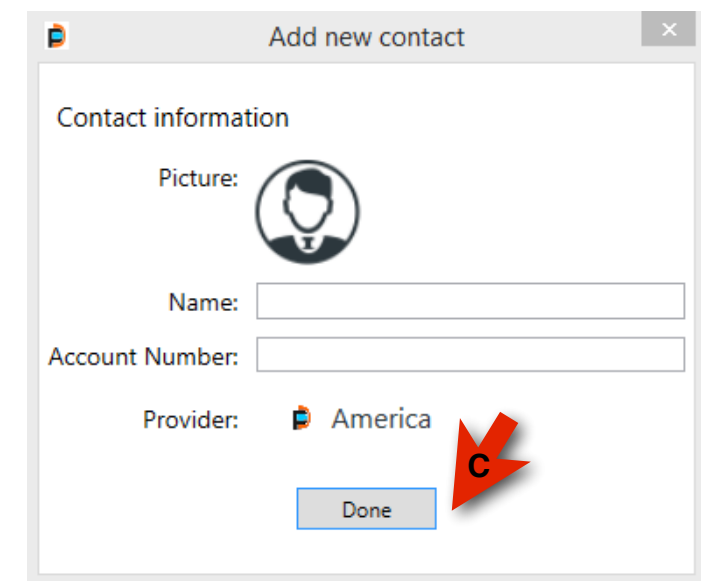
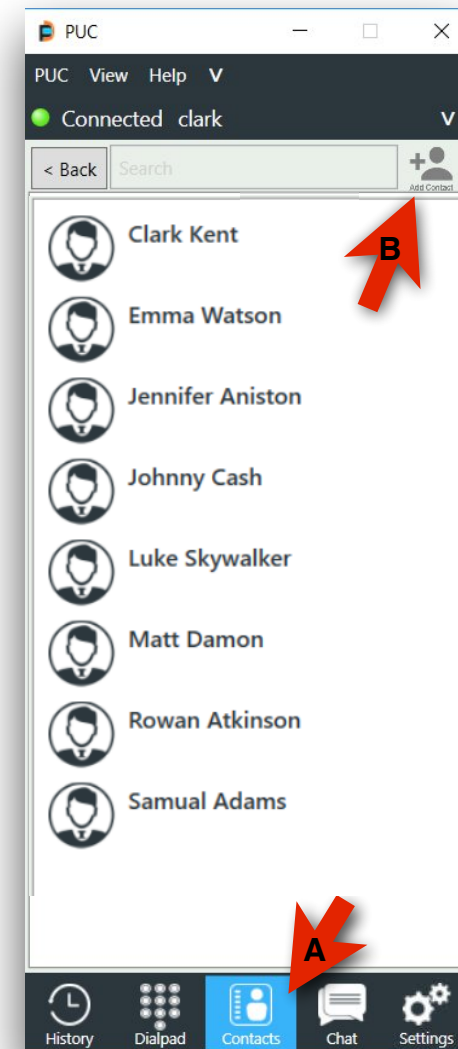


A. Click on **Contacts** tab. You will see your contact list.

Tip: If you click on avatar on the center left, you can customize the contact's image!

Add a Contact

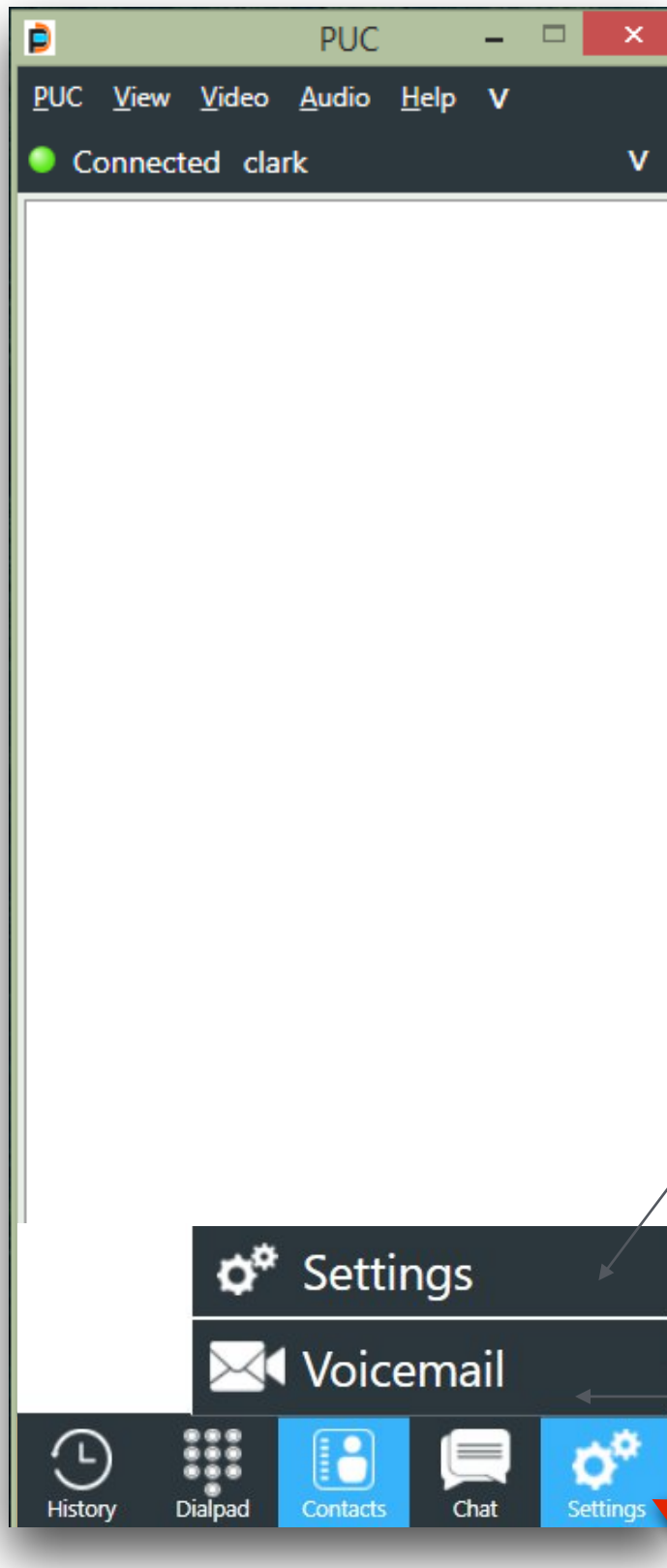
B. To add a contact, Click on 'My Contacts' then add + icon avatar on upper right corner of the application.



C. Fill out all required fields. Once done, click **DONE** to save. To cancel, click "X" icon.

Settings

Tap **Settings** as shown to view options of what PUC can do



Settings

General

- Start on boot
- Auto Answer Call
- Mute Speaker
- Mute Microphone
- Show Self-View
- High Contrast
- Mute Video
- Country Code

Audio/Video

- Max Video Resolution
- Select Camera
- Select Microphone
- Select Speaker

Summary

- View TSS
- Send TSS
- Show Advanced Settings

Account

- Username
- Domain
- Voicemail URL
- Mail Waiting Indicator URL

Voicemail

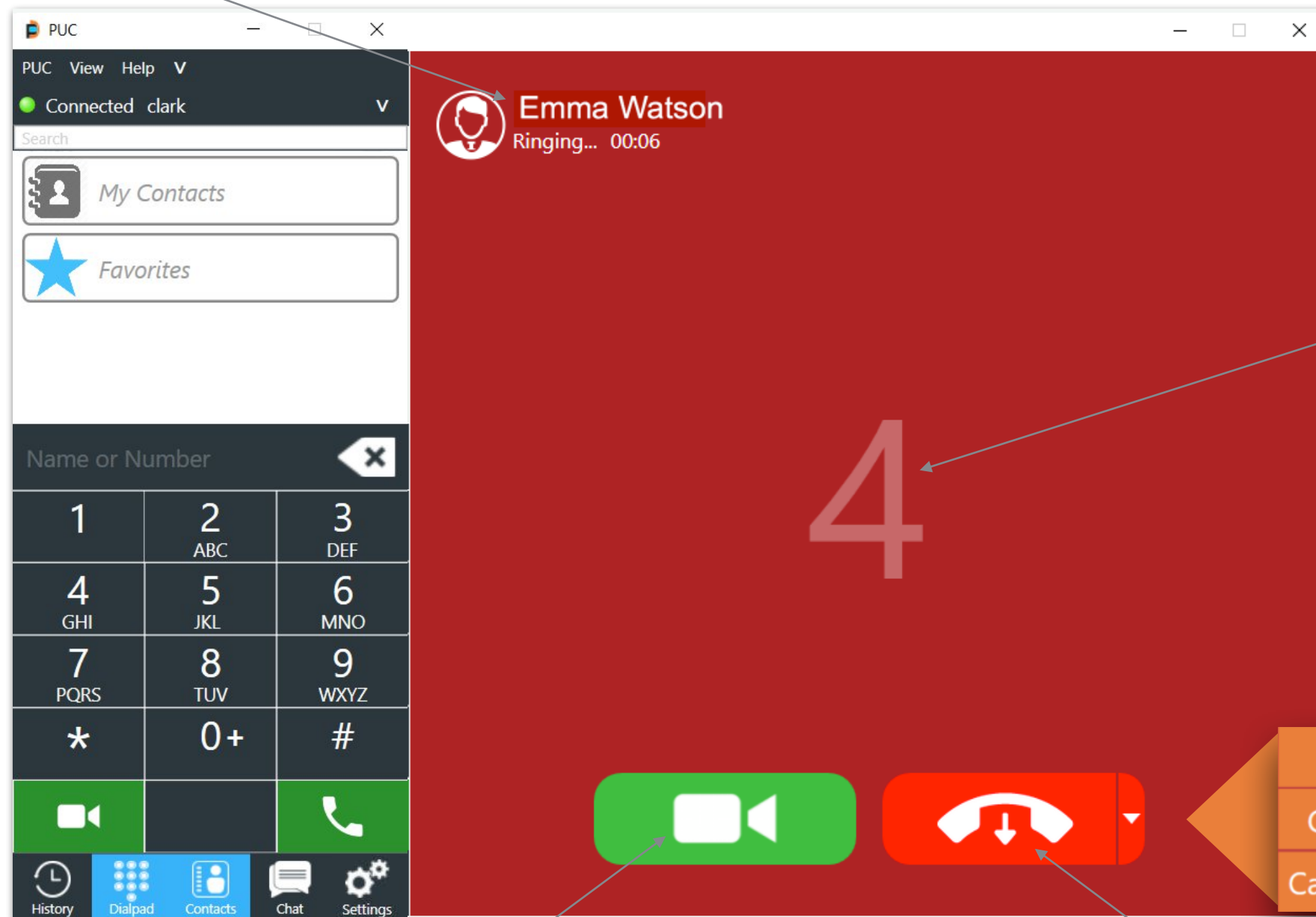
- () indicator tells you how many unread voicemail
- Click to listen or record your own voicemail

Tips

- Be sure to click **SAVE & CLOSE** after making some changes

Incoming Call

Username or phone number of a person that is calling you



Ringing Indicator

Call Decline with Message Options

Tap **Accept Video** to accept incoming call

Tap **Reject** to decline incoming Call

Live Call

TOUCH TONE / DTMF*

Click on icon as shown. You will see key pad displayed for you to do the number entry. For example, press 1 for English or press 2 for Spanish or entering your order number or credit card number via automated system.
*Dual Tone Multi Frequency.

Call Pause

Click Call Pause to temporary halt Video and Audio. Click again to resume.

Secure mode indicator

Expand/Collapse Dialpad Screen

Video Privacy

Click to enable/disable privacy screen.

Call Strength Indicator

Microphone

Click microphone to mute/un-mute the microphone.

Speaker

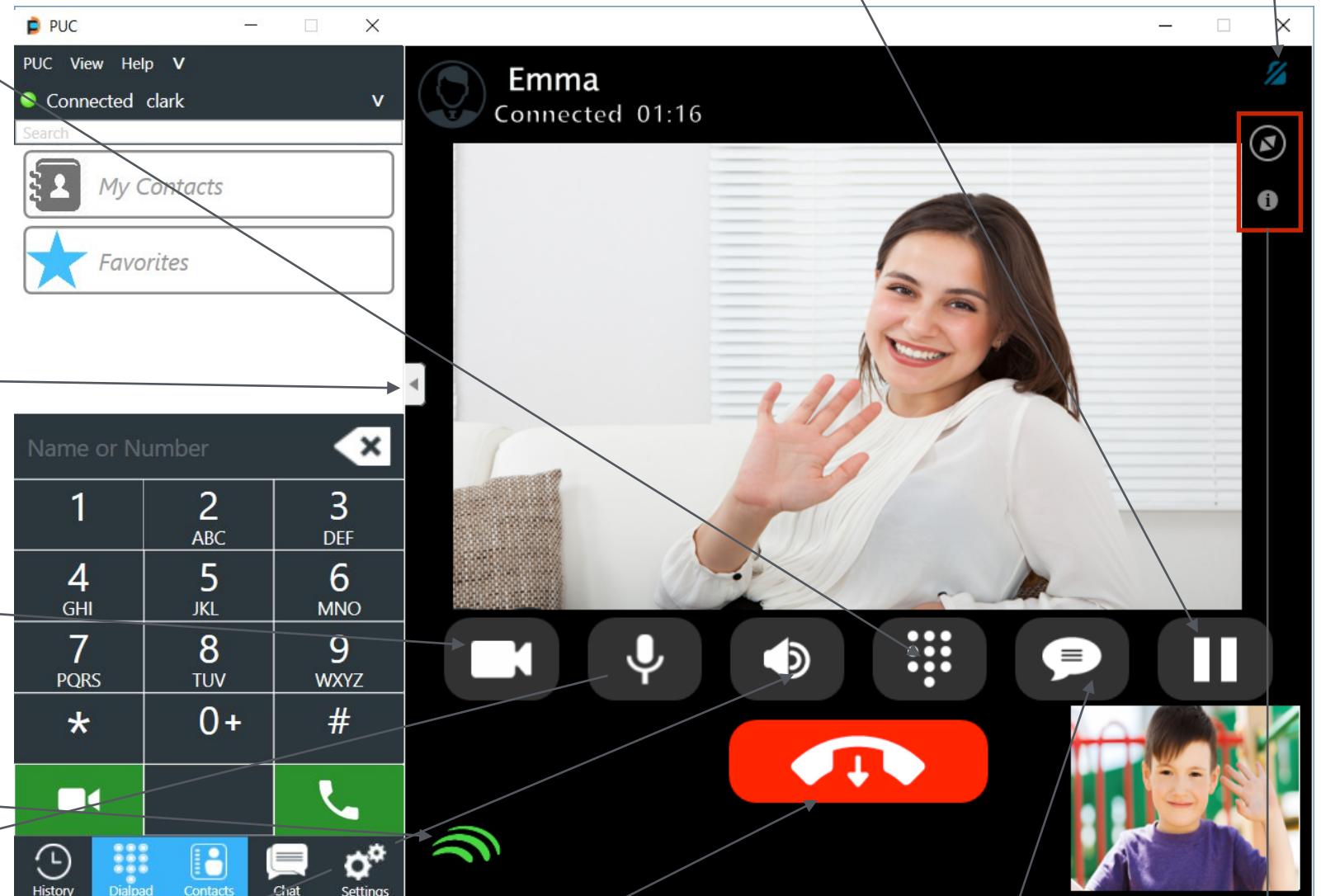
Click speaker to enable/disable the speaker.

Click '**End Call**' to terminate the call

REAL TIME TEXT (RTT)

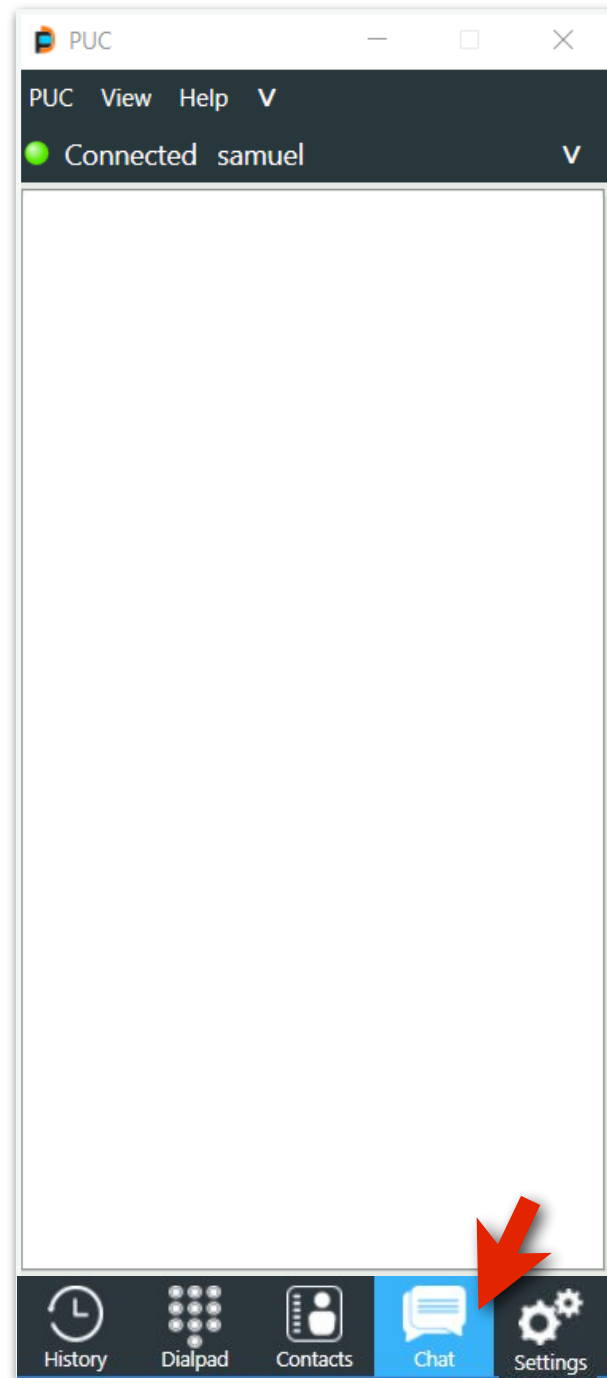
Click RTT icon to start texting back and forth.


- **Full Screen**
- **Call information**



Simple Chat (Can be done in or out of call)

Tap **Chat**, You will see a message box window appears on your screen.



Note: If you see  That means you have unread message

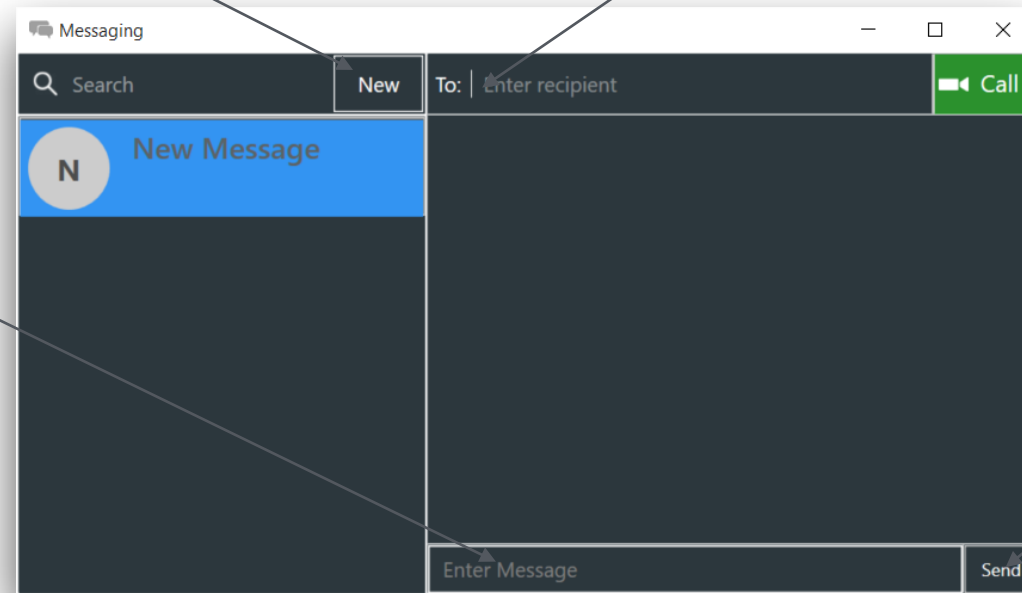
Send Message To Someone New

A. To send new message to someone new, Click **New**

B. Enter the person's PUC Username or Phone Number

C. Type in your messages in this field

D. Click **Send** to share your message



Send Message To Someone On Your List

A. Select the person you would like to send message to

B. Type in your messages in this field

D. Click on this icon to make Video Call to this specific person

C. Click **Send** to share your message

