

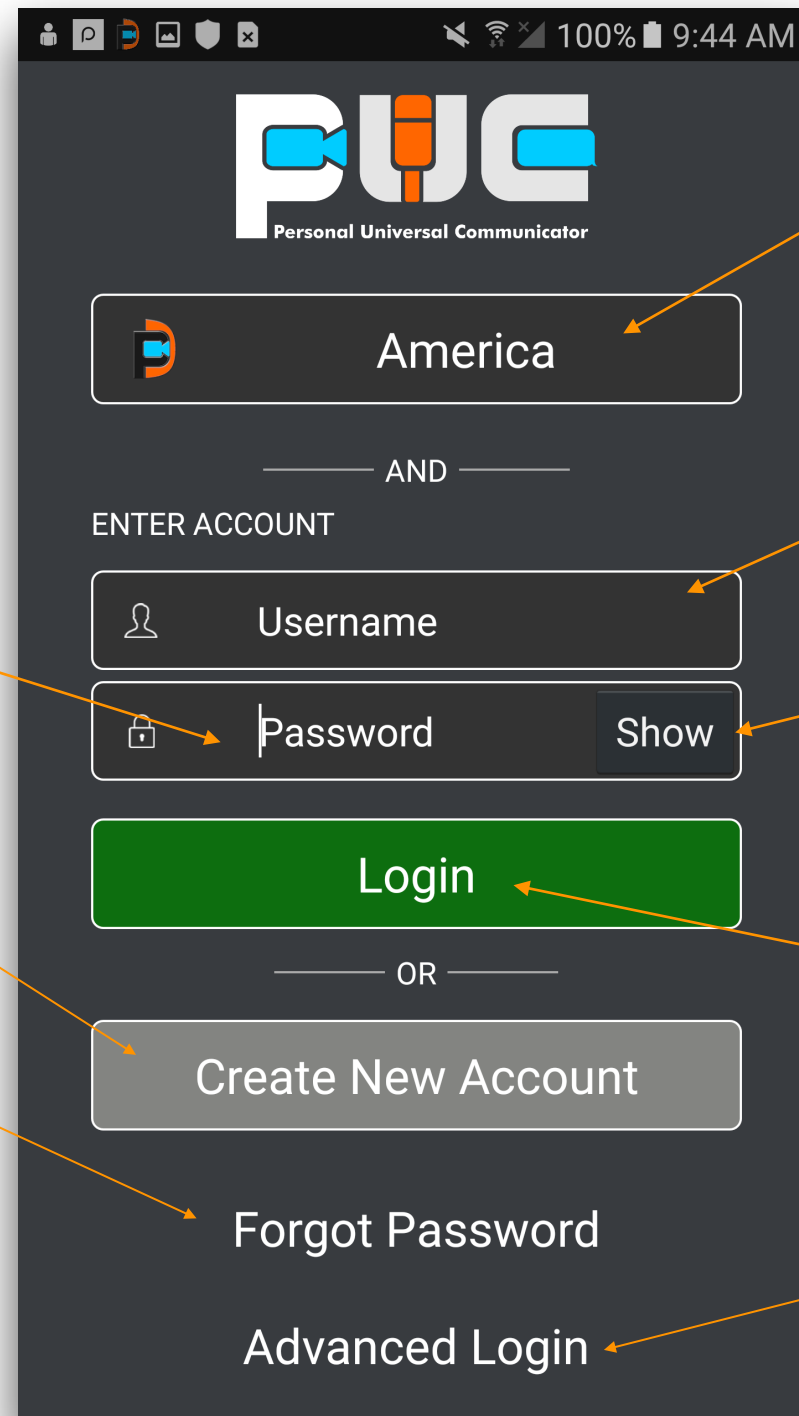


Quick Guide  
PUC  
Android Phone

# Login Screen

## Instructions

1. Select your Provider
2. Enter your Username
3. Enter your Password
4. Click Login to start using PUC!



The screenshot shows the PUC (Personal Universal Communicator) login interface. At the top is the PUC logo with the tagline 'Personal Universal Communicator'. Below the logo is a provider selection button labeled 'America'. This is followed by an 'AND' separator and the text 'ENTER ACCOUNT'. There are two input fields: 'Username' and 'Password'. The 'Password' field has a 'Show' button next to it. Below the input fields is a large green 'Login' button. Underneath the 'Login' button is an 'OR' separator, followed by three links: 'Create New Account', 'Forgot Password', and 'Advanced Login'. The status bar at the top of the phone screen shows various icons, signal strength, 100% battery, and the time 9:44 AM.

1. Select Provider

2. Enter your Username

Click to SHOW your password

4. Click Login to start using PUC!

Click on 'Advanced Login' for a special configuration

3. Enter your Password

No PUC account? Create a new account or go to [www.puc.me](http://www.puc.me)

If you forget your password, click 'Forgot Password'

**Tips:** Username and Password are case sensitive.

# Dialpad Screen

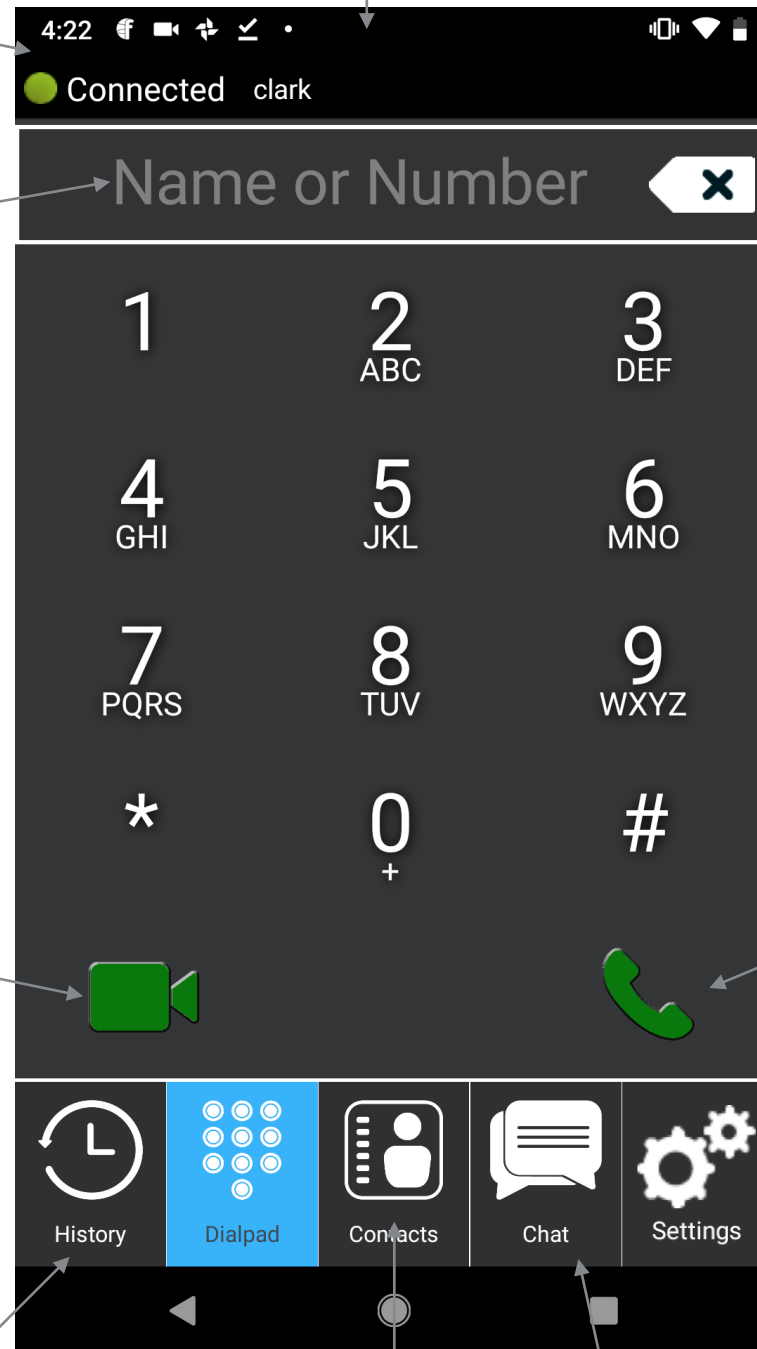
## Connection Status

- Green-Connected
- Yellow-Registering
- Red-Disconnected
- Gray-Offline

Username

Backspace

Enter Name or  
Number you want to  
call in this field



Make a  
Video Call

Make a  
Audio Call

## History

- List of calls that was made
- Missed calls

## Contacts

- Phonebook
- Favorites

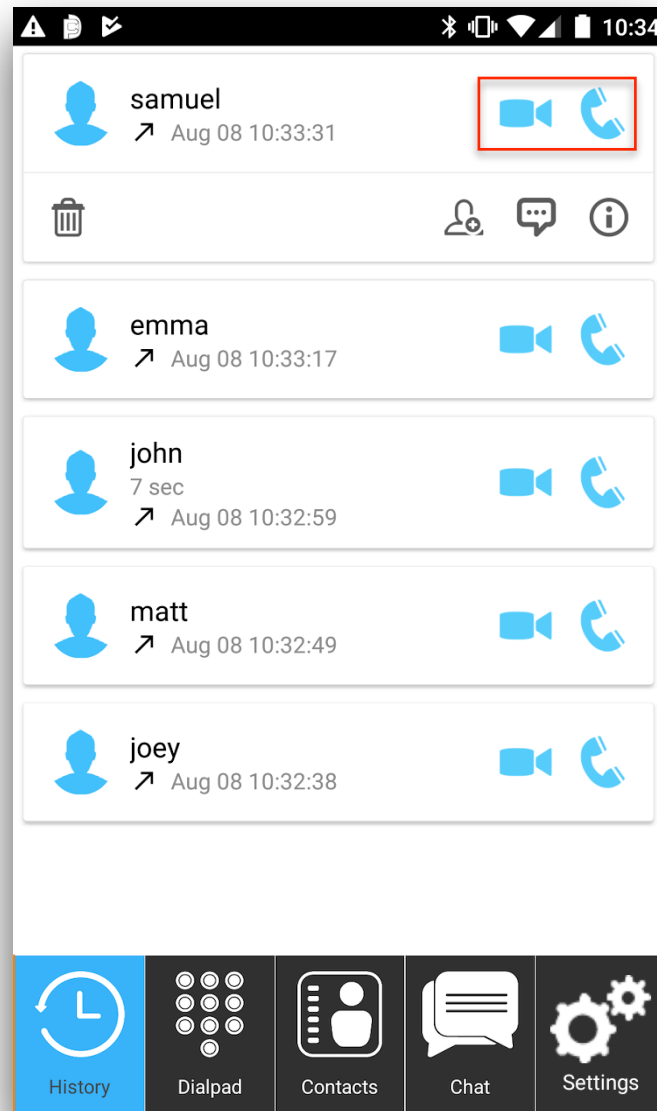
SIP Simple  
Chat

## More

- Settings
- Resources
- Videomail
- Self-Preview

## Call History

Tap on **HISTORY** icon. You will see all of your phone calls that you have made, received, or missed call. Click on a person's name on the list you want to call back via video or audio buttons (see 'camera' or 'telephone' icons below).

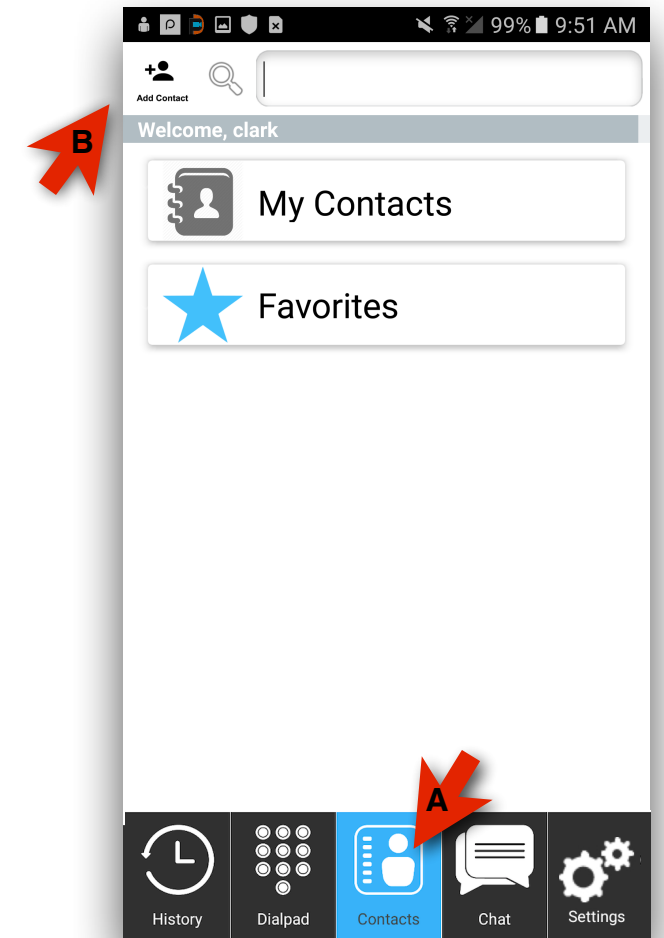
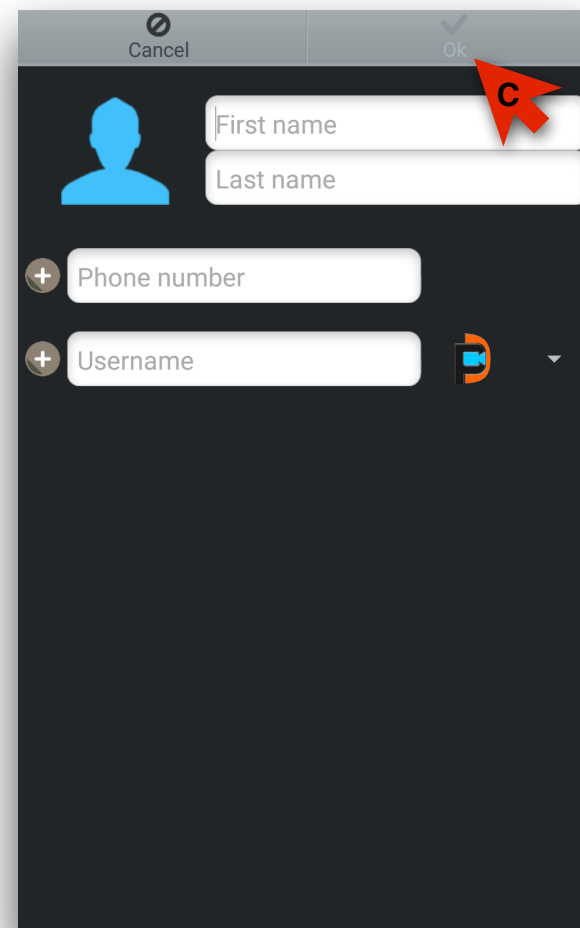



**Tip:** If you click on any of your contacts via call history, you will see the expandable options. If you wish to delete one of your contacts from call history, click the trash bin icon. Click on human avatar, it will lead you to add contact page. Text icon will allow you to start sending the SIP SIMPLE message. Info button represents the contact's information

## Add a Contact

A. Click on **Contacts** icon. You will see your contact list.

B. To add a contact, Click on **Add Contacts** icon on upper left corner of the screen.



**Note:** If you see the icon  in your Phonebook, that means your contact has a PUC app.

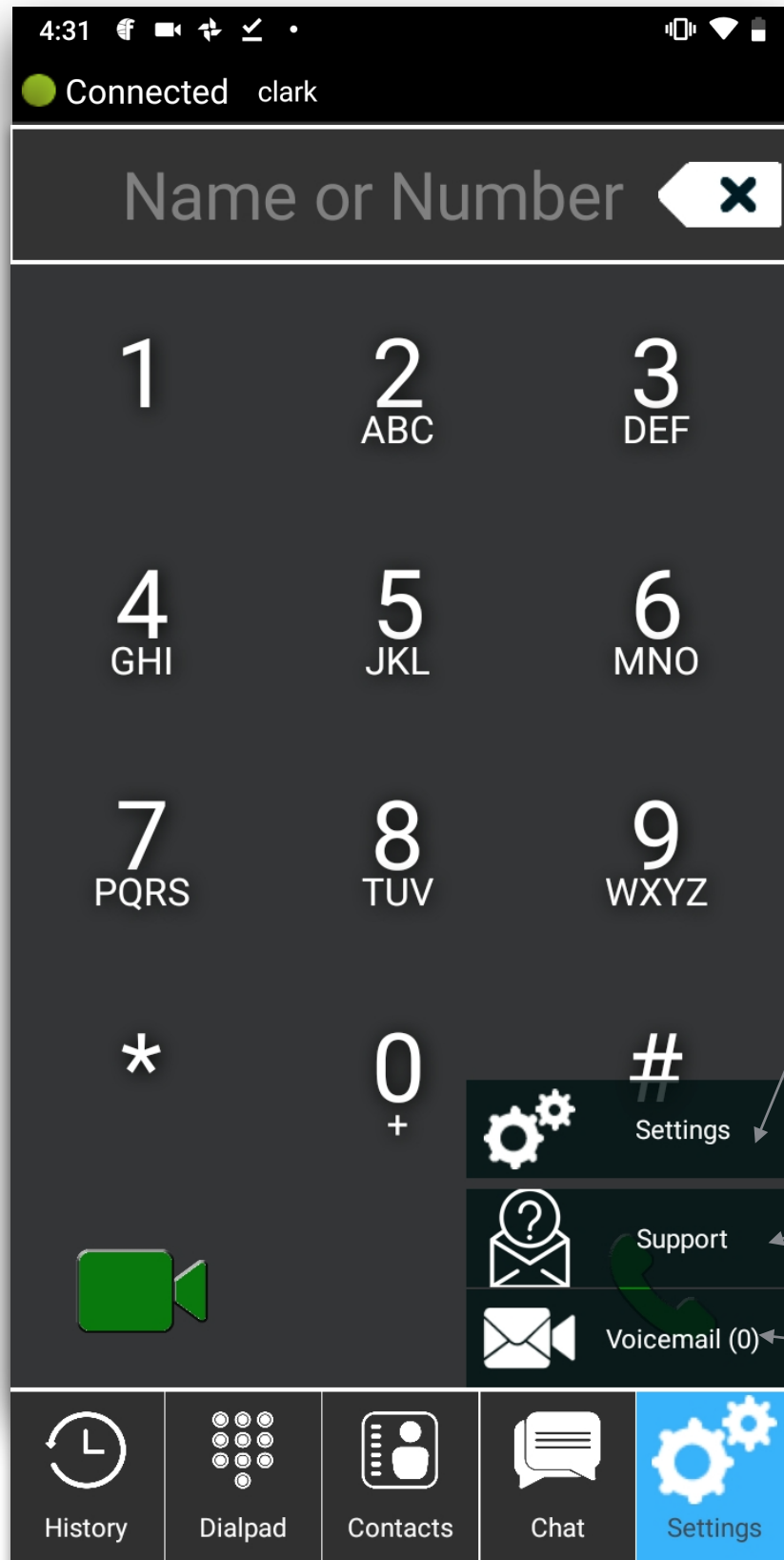
C. Fill out all required fields. Once done, click **OK** to save.

**Tip:** If you click on blue avatar on upper left, you can customize the contact's image!



# Settings

Tap **Settings** as shown to view options of what PUC can do



## Settings

### General

- Start on boot
- Clear History
- High Contrast Mode
- Country code

### Audio/Video

- Speaker Mute
- Mic Mute
- Show Self-View
- Show Preview

### Summary

- View TSS
- Send TSS

### About

- Version number
- Unlock Advanced Settings

### Logout

- To log out the PUC app

### Set up Flash Notification

- Link PUC with external devices

## Support

- Tech Support
- Instant Feedback

## Voicemail

- () indicator tells you how many unread voice mail
- Click to listen or record your own voicemail

# Incoming Call



# Live Call

**Secure mode indicator**

**Call signal strength indicator**

**Switch Camera**

**Flashlight**

**Microphone**

Tap Microphone to Mute/ Un-Mute the microphone

**Video Privacy**

Tap to enable/disable privacy screen

**Speaker**

Tap Speaker to enable/disable the speaker and Switch Speaker

**Real Time Text (RTT) and Simple Chat**

Click to pick chat mode

**Hang Up**

Tap to end the call

**Touch Tone/ DTMF\***

Tap on icon as shown. You will see key pad display for you to do the number entry . For example, press 1 for English or press 2 for Spanish or entering your order number or credit card number via automated system.

\*Dual Tone Multi-Frequency



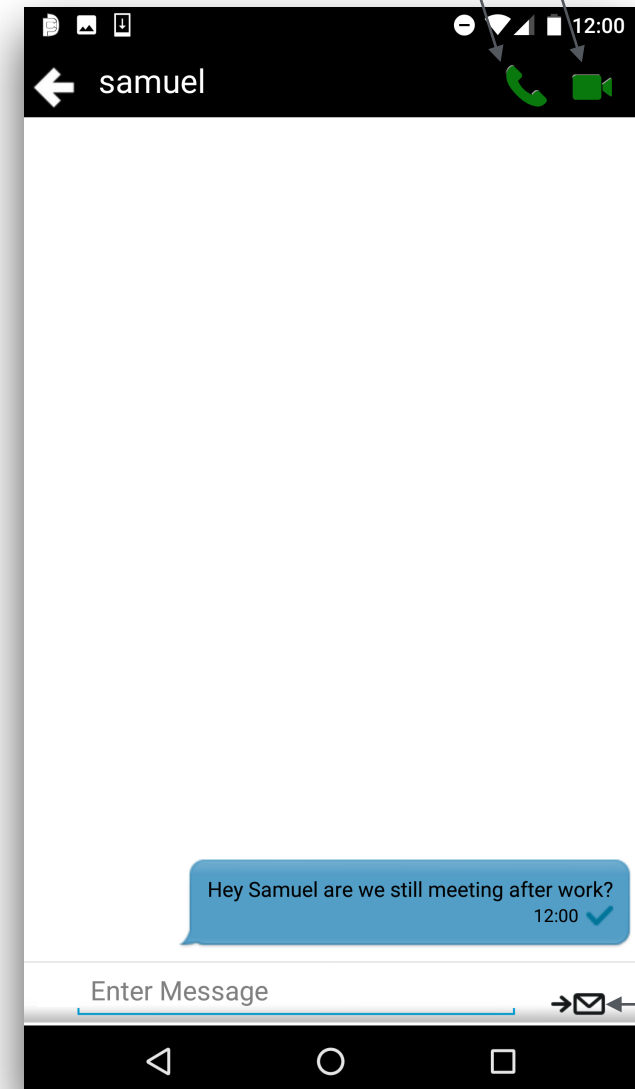
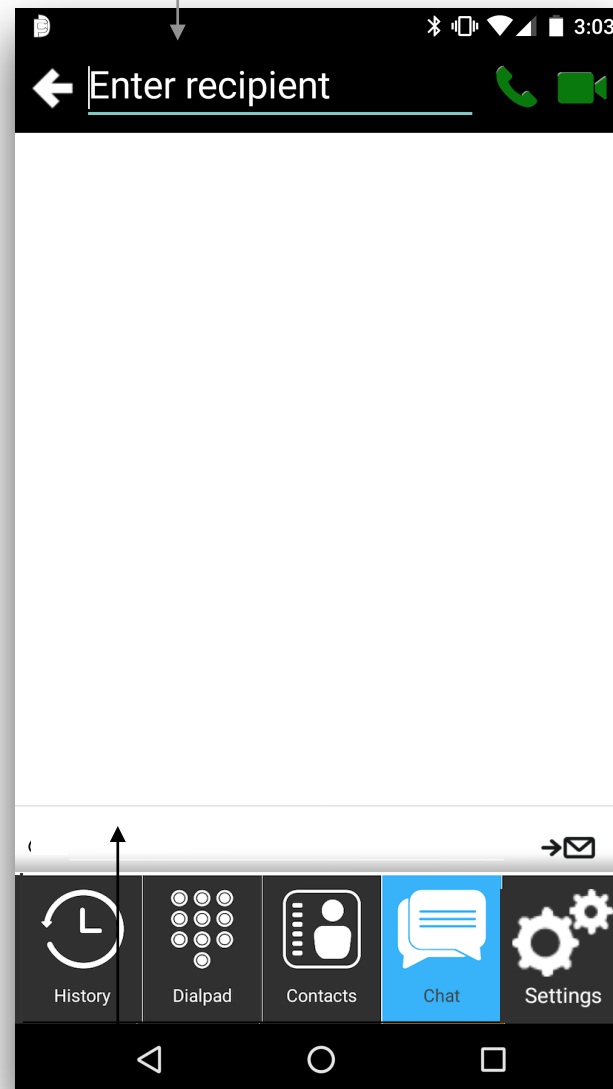
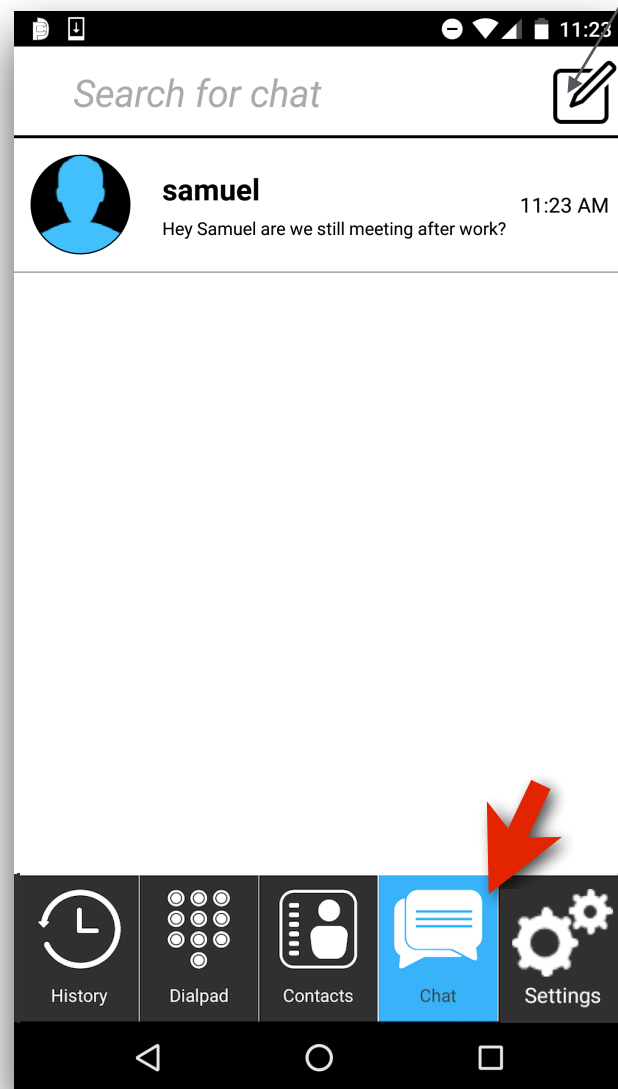
# SIP Simple Chat (not in call)

Tap '**Chat**' tab, This is the place where you can use SIP Simple Chat to all PUC users.

A. Click "New Message" Icon

B. Enter the recipient's PUC Username/phone number in this field

Tap on this icon to make Audio or Video Call to this specific person.



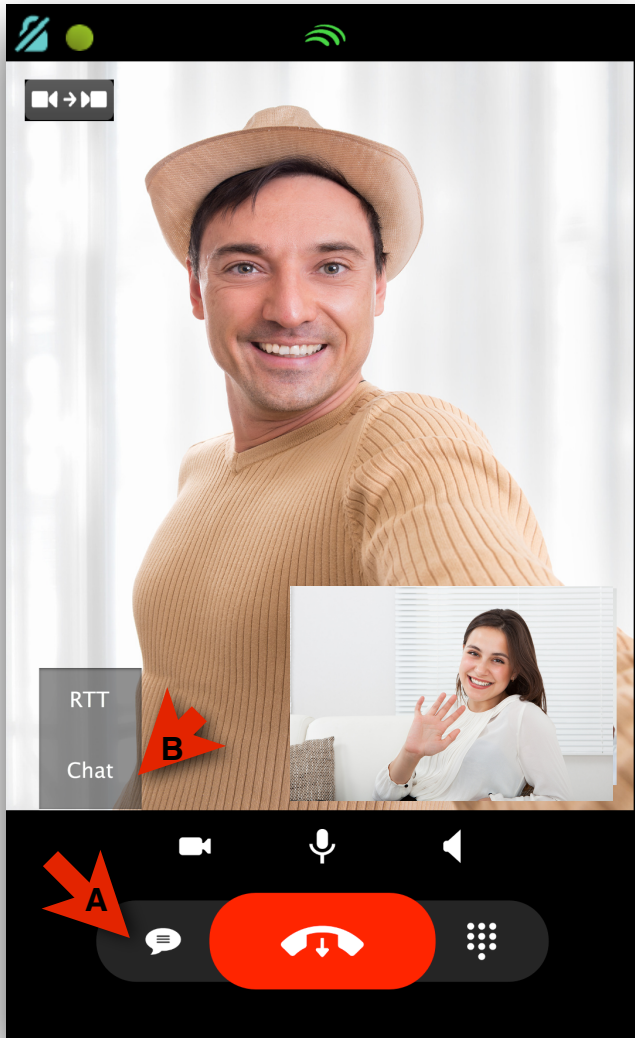
C. Type in your messages in this field.

Tap **envelope** to send your message.

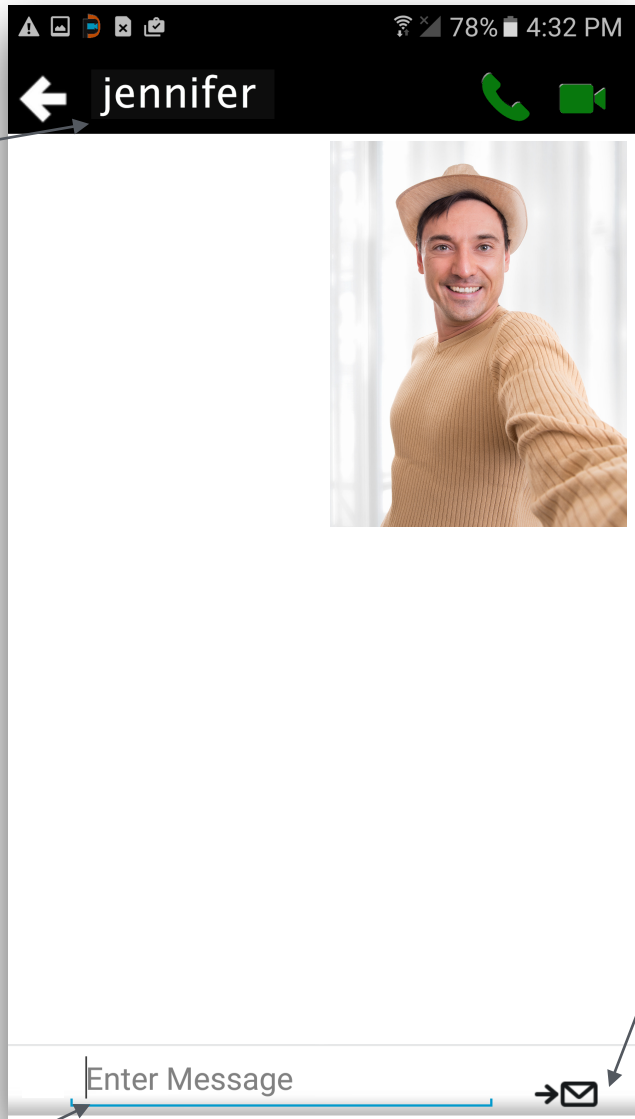
# SIP Simple Chat (in call)

A. Click 'chat' bubble icon

B. Select 'Chat'



C. The end user that you are using SIP SIMPLE chat to send messages



D. Type in your message in this field

E. Tap "Envelope" icon to send text to user

You will still see the video of your end user that you are on call with

**Note:** During in call, video/ audio buttons will not work

